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April 17, 2024

Dear Valued Customer,

I have some very exciting news to share and would like to start off by personally thanking you and your family for the years of business and putting your trust in us at Roger Vadnais Plumbing – Call Roger.

For four generations and 117 years, Roger Vadnais Plumbing – Call Roger has been a staple of quality plumbing services in the northeast suburbs. Our plumbing trade has been passed down through generations and in most cases, we learned plumbing at a young age. My aunt, Carolyn, found an original receipt from my great grandpa written in 1907, and one of my first memories is being three years old and ‘pulling’ a well pump with my dad, Roger.

Our customers are very important to us. We’ve gotten to know many homes and families like they were our own. It would be an understatement to say we appreciate the partnership with our customers and have a reverence and love for the time shared together.

As we’ve grown as a company it’s also increased the need to offer our team better opportunities to grow and develop. We were faced with two options:

- 1) Grow larger to support the growth of our team
- 2) Join forces with a larger company who shares our values

With options in hand, we set out to partner with a team we trust will not only fit—but exceed—the expectations of our core values.

Here’s the exciting news that I promised! We found the perfect fit and are proud to announce the merger of Roger Vadnais Plumbing – Call Roger with Aquarius Home Services!

Rest assured, the entire existing team at Roger Vadnais Plumbing – Call Roger will be joining the team at Aquarius. The same great faces and service; different trucks, and uniforms. Plus, some new/additional services so we can be your true one-stop shop for your home service needs.

Aquarius Home Services is also a local, multi-generational family-owned and operated business. In fact, the owner, Jeff Dougherty, was raised right here in White Bear Lake and is a proud graduate of White Bear High School, class of 1982...Go Bears! They are a premier provider of HVAC, water treatment, plumbing and electrical services, with 17 locations across Minnesota and Wisconsin. Their mission, and ours, is “Earning the Right to be Recommended,” and we strive to provide world-class customer service to all our customers.

As we join forces with Aquarius, you'll enjoy these expanded services from skilled, courteous professionals throughout the organization. Our joint goal is to provide you with a level of service that makes you happy to recommend us to your family and friends. I encourage you to get to know Aquarius by looking at all their 5-star Google reviews and visiting their website at AquariusHomeServices.com.

Roger Vadnais Plumbing – Call Roger will continue to occupy the existing Roger Vadnais Plumbing – Call Roger building in White Bear Lake. Plus, you can also visit the Aquarius Home Services offices in Little Canada and Ham Lake.

Thank you for the years of service and personal relationships. We are all very excited about our new partnership with Aquarius and we look forward to providing you with the service you deserve for years to come!

Sincerely,
*John Vadnais and
Roger Vadnais*